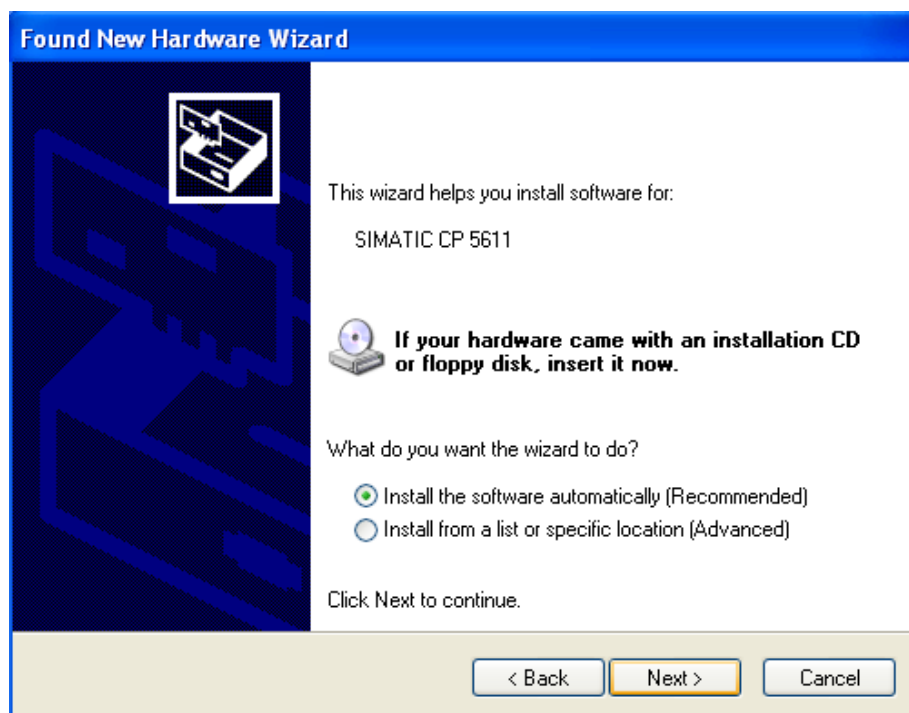# The installation of CP5611 communication card

You need to install STEP7 or STEP7 MicroWIN software before CP5611 card installation because there is CP5611 driver in this software.

1.Check the gold finger part of the CP5611 card,it should be bright and not oxidized.If it's oxidized,please use alcohol to wipe.Turn off the computer to insert the CP5611 card and then screw down the bolt.
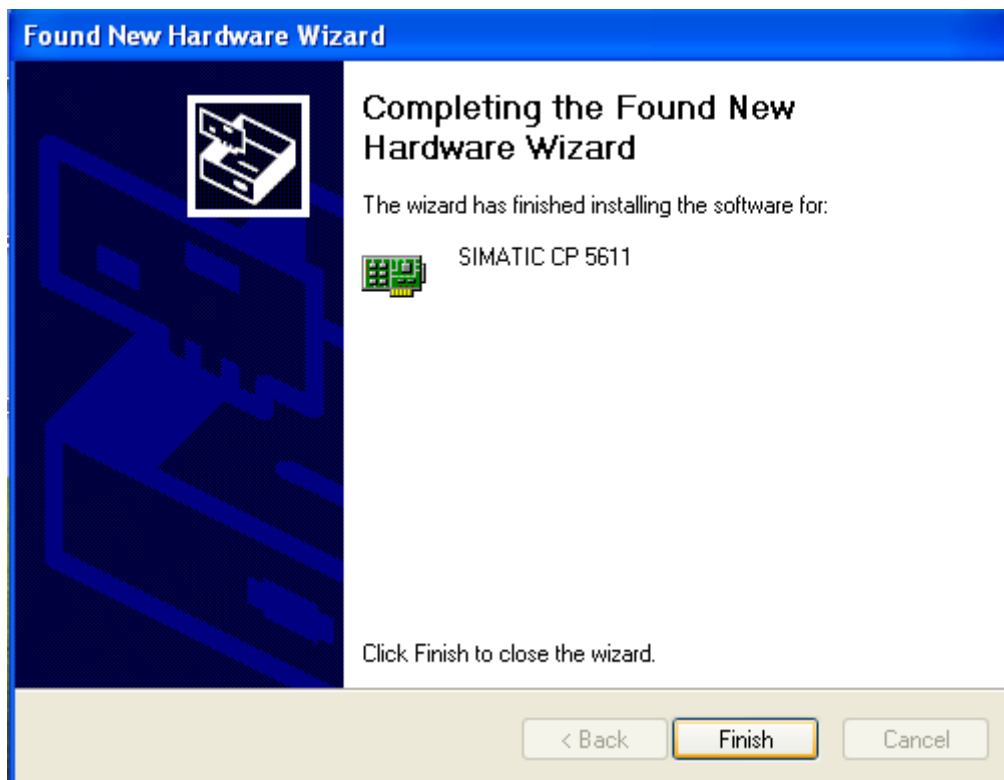
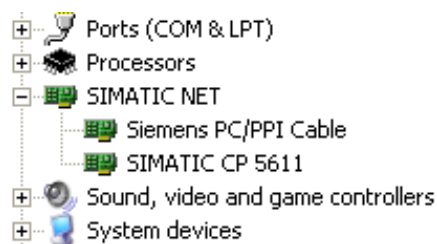2.Restart computer and the operating system will detect the CP5611 card,like as follows:

3.Then appear the following window:

4.Because there is CP5611 driver in the Step7 or STEP7 MicroWIN software,then choose "install the software automatically" and click "next" to finish the installation.After the installation,the following window will appear:

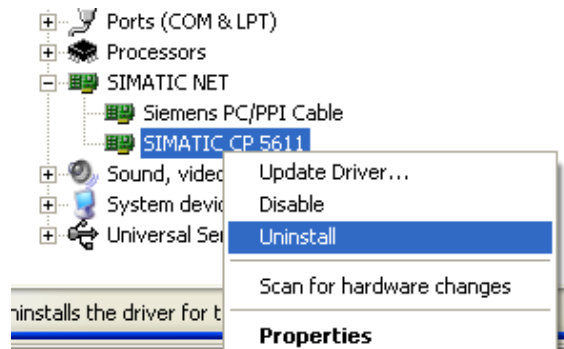5.There will be CP5611 device in the device manager of Windows system.

Now the installation of CP5611 card is finished.

The uninstallation of CP5611 card

You need to do according to the following two steps in order to uninstall the CP5611 card totally.

1.Click the right key of the mouse in the device manager and then choose "Uninstall",like the following picture:

2.Open the Windows Regedit:Start->Run->Regedit and then delete the all CP5611 items in the following path:
HKEY_LOCAL_MACHINE\SOFTWARE\Siemens\SINEC\LogDevices .
Then restart the computer.

How to deal with this case which the CP5611 card can't be installed and used?

Note：Generally speaking,CP5611 could be installed automatically and then enter the device manager of the SIMATIC NET.

Open the device manager:Windows control panel -> System -> Hardware-> device manager.

Please do according to the following way if CP5611 card can't be installed and used.

Check whether the Siemens software provides CP5611 driver or not.
The following software includes the CP5611 driver:

STEP 7
SIMATIC NET PC software
WinCC
WinCC flexible

Check whether the CP5611 is identified by device manager or not.If the CP5611 icon has the yellow question mark or exclamation mark,it shows you don't install the CP5611 driver.Under this situation,please refer to the list C:\Windows\inf or C:\WINNT\inf manually.Driver information (oem**.inf) is included the list.

Test CP5611 on the different PCI slots or different computers to see if the CP5611 has the problem itself.Sometimes there is clash between PCI slot and CP5611 due to computer configuration and use condition of the PCI slot.

Sometimes CP5611 is out of the way due to operating system trouble,at this time please uninstall the CP5611 totally and then reinstall it.